

Instant Archive Viewer 4 Step Installation Notes:

Instant Archive Viewer can be installed on any IIS from which a connection to your AD and SQL server can be established.

1) Preparation

- a. Install ASP.NET 2.0 on the intended IIS Machine
- b. Register ASP.NET (see <http://faq.instant-tech.com/2009/04/web-page-or-xml-page-cannot-be.html>)
- c. SQL Authenticated user to access SQL server (see <http://faq.instant-tech.com/2009/03/i-cant-connect-to-sql-server-using-one.html>)

2) Install

- a. Extract contents of zip and run "InstantArchiveViewerInstaller
- b. Click on each link, accept all defaults and click "no" to use default app pool.

3) Configuration

- a. Remove Read only attribute from c:\inetpub\wwwroot then right click on ITIMArchiveViews and give IIS worker group; read and execute, list folder contents, read, write permissions.
- b. Open IIS and navigate to ITIMArchiveViews in Default website. Right click and click and select properties>security tab> uncheck anonymous access

4) Connection Settings

Navigate to ITIMArchiveViews/Admin/Index.aspx in Default website right click and browse to view the app.

- a. Basic Settings Tab:
 - i. Add the IP or FQDN and Connect using one username and password that has access to your AD
 - ii. Uncheck "Enable anonymous users..."
 - iii. Test connection, if succeeds-scroll down and save. If unsuccessful try the IP verify the username and password, different IP or FQDN.
- b. Database Settings Tab:
 - i. Add the IP or FQDN and Connect using one username and password that has access to your SQL server using SQL Authentication
- c. Test Connection, if success-scroll down, save. If unsuccessful see <http://faq.instant-tech.com/2009/03/i-cant-connect-to-sql-server-using-one.html>
- d. License Tab
 - i. Add license key provide by Instant rep.
- e. Database Settings Tab:
 - i. Click the Preview for viewing the chats.
- f. Extended Search Tab: For Accessing all archives of all users:
 - i. Click the browse Icon and select and add the user name or group
 - ii. Click Commit changes, save and try the Preview URL link to view all conversations
- g. Discovery: For running, exporting and Saving Queries
 - i. Click the browse Icon and select and add the user name or group
 - ii. Click Commit changes, save and try the Preview URL link to view the project maintenance Page.
 - iii. All users/Between Users Tab:
 1. Add user to query and search

FAQ:

<http://faq.instant-tech.com/search/label/Archive%20Viewer%20for%20OCS>